

IMPACT D Series

IMPACT D 10 USB ML II IMPACT D 30 USB ML
IMPACT D 10 PHONE II IMPACT D 30 PHONE

Wireless Freedom Starts Here

With premium audio performance and powerful wireless reach, your journey towards wireless freedom starts here. Keep desks tidy with a streamlined design ideal for hotdesking when agents need plug and play functionality at every workstation. Prioritize the customer experience with EPOS Voice™ technology that zooms in on the agent's voice. The resulting crisp, clear calls, help them solve issues quickly and calmly throughout their working day.

In today's digital world, companies are more exposed than ever to hostile online threats. When it comes to the security of your data, protected pairing and DECT security certification guarantees no third parties are listening in on your call. With its double-sided wearing style for 100% focus and single connectivity to PC, the IMPACT D Series makes high quality wireless DECT headsets accessible to all.

See more at eposaudio.com/impact-d-series



Key benefits & features

Ensure premium audio for clear calls

With EPOS Voice™ technology and noise-cancelling microphone for natural, clear conversations

Move freely with powerful wireless reach

Up to 55 m/180 ft in typical offices, up to 180 m/590 ft line of sight, and up to 12 hours talk time

Connect simply to one device

Plug-and-play with single-connectivity to either desk phone or PC/softphone

Choose your wearing style

With comfortable headsets to suit your personal preference; headband, ear hook or optional neckband

Easy magnetic docking and charging

Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call



IMPACT D Series

Product data

General

Product description	<p>IMPACT D 10 USB ML II: Wireless DECT headset, single-sided with base station. Single connectivity to PC/Softphone. UC optimized.</p> <p>IMPACT D 10 PHONE II: Wireless DECT headset, single-sided with base station. Single connectivity to desk phone.</p> <p>IMPACT D 30 USB ML: Wireless DECT headset, double-sided with base station. Single connectivity to PC/Softphone. UC optimized.</p> <p>IMPACT D 30 PHONE: Wireless DECT headset, double-sided with base station. Single connectivity to desk phone.</p>
Wearing style	Headband – single-sided or double-sided and ear hook. Neckband available as accessory*
Headset weight	<p>D 10 HS II: With ear hook: 22 g / 0.78 oz / 0.049 lbs With headband: 50 g / 1.76 oz / 0.11 lbs</p> <p>D 30 HS: 85 g / 3.00 oz / 0.19 lbs</p>
Ear pad size	ø 50 mm / 1.96 in
Personalization	Yes, with nameplate on headset
Warranty	2 years

Audio

EPOS Voice™ technology	For a clear and natural listening experience
Microphone	<p>IMPACT D 10 II: Noise-cancelling microphone</p> <p>IMPACT D 30: Ultra Noise-cancelling microphone</p>
Microphone frequency range	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Mute microphone	Yes

Speaker type	High-quality neodymium magnet speaker for outstanding audio quality
Speaker frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Technical	
DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US) – DECT 6.0
GAP compatible	Yes (headset)
Headset	Connects to base station/base set
Base station	IMPACT D 10 USB ML II/D 30 UB ML: Connects to UC IMPACT D 10 PHONE II/D 30 PHONE: Connects to deskphone
Headset auto link to base	Yes, can be activated on the base station
Temperature range	Operational: +5 °C to 45 °C / +41 °F to +113 °F Storage: -20 °C to 70 °C / -4 °F to +158 °F
Battery (Lithium Polymer)	Exchangeable for service (see User Manual)
Range	Line of sight: 180 m / 590 ft Typical office building: 55 m / 180 ft
Automatic power adjustment	Yes (distance between headset and base)
Talk time	Up to 8 hours (Wideband Mode) Up to 12 hours (Narrowband Mode)
Stand by time	Up to 100 hours
Auto – headset OFF when out of range	Yes, after 30 minutes
Charge time	0 – 50%: 20 minutes 0 – 100%: 1 hour

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Hearing protection

EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work Limiter**	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday. Activated by DIP switch, EPOS Connect and EPOS manager software

Content of delivery

What's in the box	D 10 USB ML II Headset, base station, USB cable, headband (detachable), bendable ear hook (mounted on headset), printed quick guide, printed safety guide
	D 10 PHONE II Headset, base station, power supply, audio phone cable, headband (detachable), bendable ear hook (mounted on headset), printed quick guide, printed safety guide
	D 30 USB ML Headset, base station, USB cable, headband (detachable), printed quick guide, printed safety guide
	D 30 PHONE Headset, base station, power supply, audio phone cable, headband (detachable), printed quick guide, printed safety guide

Software

EPOS devices can be managed with following Software solutions:

EPOS Connect	Conduct firmware updates and configure headsets for personal audio preferences. EPOS Connect works for Windows, Mac and VDI/Thin client environments: eposaudio.com/software-epos-connect
EPOS Manager	Manage, update and configure EPOS audio devices from any location - For both cloud and on-premises solutions: eposaudio.com/software-epos-manager

Software compatibility

UC & CC Compatible	Use our Compatibility tool to find the choices available to you and to learn about the different headset features: eposaudio.com/compatibility
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For additional information, please visit: eposaudio.com/software

* Neckband available as accessory (Art. No. 1000716)

** In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.

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Additional benefits & features

Enjoy one-touch call management

To answer/end* calls, mute microphone and control volume

Stay mobile with fast charging

50% battery charges in just 20 minutes

Get convenient phone conferencing

Up to four headsets per call and simple hot desking

See talk time available

Shown via status indicators on the base station

Keep your desk tidy

With built-in cable management

Benefit from secure base station

With solid metal plate for stability

Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

Complementary software

Simple Device management with EPOS software solutions

Product overview

Connects to	Product	Order name	Details	EAN / UPC code
Deskphone 	IMPACT D 10 Phone II - EU Art. no. 1000994	D 10 PHONE II - EU	Single Sided Wireless DECT System	EAN: 57 14708 00796 8 UPC: 8 40064 40796 0
	IMPACT D 10 Phone II - UK Art. no. 1000995	D 10 PHONE II - UK	Single Sided Wireless DECT System	EAN: 57 14708 00797 5 UPC: 8 40064 40797 7
	IMPACT D 10 Phone II - US Art. no. 1000996	D 10 PHONE II - US	Single Sided Wireless DECT System	EAN: 57 14708 00798 2 UPC: 8 40064 40798 4
	IMPACT D 10 Phone II - AUS Art. no. 1000997	D 10 PHONE II - AUS	Single Sided Wireless DECT System	EAN: 57 14708 00799 9 UPC: 8 40064 40799 1
PC/Softphone 	IMPACT D 10 USB ML II - EU Art. no. 1000998	D 10 USB ML II - EU	Single Sided Wireless DECT System. UC optimized	EAN: 57 14708 00800 2 UPC: 8 40064 40800 4
	IMPACT D 10 USB ML II - US Art. no. 1000999	D 10 USB ML II - US	Single Sided Wireless DECT System. UC optimized	EAN: 57 14708 00801 9 UPC: 8 40064 40801 1
	IMPACT D 10 USB ML II - AUS Art. no. 1001000	D 10 USB ML II - AUS	Single Sided Wireless DECT System. UC optimized	EAN: 57 14708 00802 6 UPC: 8 40064 40802 8
Deskphone 	IMPACT D 30 Phone - EU Art. no. 1000987	D 30 PHONE - EU	Double Sided Wireless DECT System	EAN: 57 14708 00789 0 UPC: 8 40064 40789 2
	IMPACT D 30 Phone - UK Art. no. 1000988	D 30 PHONE - UK	Double Sided Wireless DECT System	EAN: 57 14708 00790 6 UPC: 8 40064 40790 8
	IMPACT D 30 Phone - US Art. no. 1000989	D 30 PHONE - US	Double Sided Wireless DECT System	EAN: 57 14708 00791 3 UPC: 8 40064 40791 5
	IMPACT D 30 Phone - AUS Art. no. 1000990	D 30 PHONE - AUS	Double Sided Wireless DECT System	EAN: 57 14708 00792 0 UPC: 8 40064 40792 2
PC/Softphone 	IMPACT D 30 USB ML - EU Art. no. 1000991	D 30 USB ML - EU	Double Sided Wireless DECT System. UC optimized	EAN: 57 14708 00793 7 UPC: 8 40064 40793 9
	IMPACT D 30 USB ML - US Art. no. 1000992	D 30 USB ML - US	Double Sided Wireless DECT System. UC optimized	EAN: 57 14708 00794 4 UPC: 8 40064 40794 6
	IMPACT D 30 USB ML - AUS Art. no. 1000993	D 30 USB ML - AUS	Double Sided Wireless DECT System. UC optimized	EAN: 57 14708 00795 1 UPC: 8 40064 40795 3